Michael Braicu

404 – 786 – 6747

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Website

Work Experience

Special Projects Lead (DT L3) - Google

Google Inc.
October 2024 – **Current** | Charleston, SC

HwOps Special Projects Lead; Resolve technical incidents and escalations by performing analysis utilizing existing data models or leveraging custom built data infrastructure to formulate and interpret data to reach specific conclusions and next steps. Develop detailed reports and intuitive dashboards, communicating key insights for data driven analysis. File bugs against products, documentation, and procedures by documenting desired behavior or steps to reproduce, and driving bugs to resolution. Suggest code-level resolutions for complex issues by leveraging tools, tool development and effective communication with stakeholders. Identify opportunities to build or enable solutions that improve, support or empower OMs, Site Leads & DTs to solve issues by using self-service tools and documentation. Fostered team growth through mentorship, training course facilitation, collaboration with internal training teams, and technical writing development.

Data Center Technician (DT L2) - Google

Google Inc.
July 2023 – October 2024 | Charleston, SC

Site Operations hardware maintenance and networking, resolving critical issues and collaborating cross-functionally to address SLO deviations. Built and led an internal escalation team for weekend/holiday support, creating resources and onboarding leaders. Developed and documented new processes, championed project documentation, and contributed to technician hiring, onboarding, and training. Mentored Googlers and facilitated training programs. Transitioned into Leader Role as a Maintenance Lead / Escalation Point of Contact.

Consulting / Freelance / Helping out Family

Porch Light Properties LLC
Jun 2020 - Jul 2023 | NC

Developed and implemented long-term systems, development, and planning strategies, including rebranding initiatives. Served as Hiring Manager, overseeing onboarding, system administration, and policy management. Managed social media, website development/design, SEO, and marketing campaigns (including Facebook Ads). Utilized Google Analytics and oversaw technology/security initiatives and traditional marketing.

Real Estate Videography, Photography, Film Media, Drone Services
Jun 2020 - Jan 2023 | NC
▶ Homes For Sale - 108 Broadview Cir Mooresville, NC

Tabora Farm and Winery
Dec 2019 - May 2020 | NY

Managed social media, website development/design, and SEO. Oversaw tax and licensing compliance for interstate wine shipments.

Work Experience Continued

Datacenter Operations Engineering Lead - Twitter Inc.
Twitter Inc.
March 2015 – Sep 2017 | Atlanta, GA
Point of contact | Brent DeBrock | (404) 408 – 3057

Led site operations teams and provided on-call support for multiple data centers/POPs, consistently exceeding SLOs goals. Managed, hired, onboarded, and trained operations engineers and staff. Served as a Twitter liaison and brand ambassador, reporting on emerging technologies. Provided on-site support to engineering teams, proactively monitored services, and managed projects including repairs, decommissioning, upgrades, installations, networking, and maintenance.

Operations Technician (OTA/OA) - Google
November 2012 – March 2015 | Lithia Springs, GA
3 consecutive contracts with Google at Adecco Group
Point of contact | Dana Turner | (678) 320 – 0323

Supported multiple sites on critical infrastructure projects, including server repairs, hardware qualifications, QA, NPI, HAT, disk sanitization, project management, decommissioning, upgrades, and backup library maintenance. Collaborated effectively to maintain Google's infrastructure and ensure operational excellence.

Education

Georgia State University | Clarkston, GA
Associate's Computer Science
2012 – 2017

Pennridge R.C. High School | Perkasie, PA
High School Diploma
2004 – 2009

Certifications

FAF – USAS Part 107 Pilot
Department Of Transportation – Federal Aviation Administration
July 2020 – July 2022

LPIC-1
Linux Professional Institute
February 2014 – February 2019

SUSE Certified Linux Administrator (SUSE CLA)
SUSE Linux Enterprise Server
February 2014 – February 2019

Skills

- Leadership, Mentoring
- UNIX / Linux / OS
- Networking, TCP/IP, DNS, DHCP
- Technical Writing & Documentation
- SQL, HTML, CSS, JS
- Java, Golang, Shell Scripting
- Docker, VMs, Baremetal